

March 26, 2025

Andrew Fagan
Executive Director
Community Living Central York
575 Penrose St
Newmarket, ON
L3Y 5L5

Dear Andrew Fagan:

RE: SERVICE AGENCY COMPLIANCE

The ministry conducts compliance inspections of all ministry-funded service agencies and application entities under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific requirements that service agencies and application entities are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agencies' and application entities' compliance with QAM and the policy directives made under SIPDDA, and seek to ensure that service agencies and application entities are fully aware of their responsibilities. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies and application entities, to support thoroughness and equity.

Compliance inspections are intended to provide assurances to the ministry, members of the public, stakeholders and individuals receiving services and supports, that the ministry-funded services and supports meet ministry requirements. Service agencies and application entities may be provided with support to come into compliance.

I am writing with respect to the compliance inspection of your organization that took place between March 10, 2025 and March 14, 2025. The ministry confirms that Community Living Central York was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

Community Living Central York will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the service agency.

Sincerely,



Kevin Lockwood
Manager
Developmental Services Quality Assurance and Compliance

Attachments:
Inspection Report

- c. Salima Hussein, Program Supervisor, Central Region
Shannon Jones-Turner, Program Advisor, Developmental Services Quality Assurance and Compliance
Matthew Armstrong, Program Advisor, Developmental Services Quality Assurance and Compliance
Holly Sabara, Team Lead, Developmental Services Quality Assurance and Compliance
Sarah Vienot, Board President, Community Living Central York
DSinspections@ontario.ca

Available in French upon request